

Watering Activity	Year Round	Stage 1 Trigger: J-17 at or below 660 ft. or Comal Springs at or below 225 cfs.	Stage 2 Trigger: J-17 at or below 650 ft. or Comal Springs at or below 200 cfs.	Stage 3 Trigger: J-17 at or below 640 ft. or Comal Springs at or below 150 cfs.
Watering with a sprinkler or irrigation system before 10 a.m. and after 8 p.m.	Allowed any day of the week before 10 a.m. and after 8 p.m.	Allowed two days per week based on the last digit of the address: 0, 2, 4, 6, or 8 Watering days are Monday and Thursday for locations ending in even numbers. 1,3,5,7 or 9 Watering days are Tuesday and Friday for locations ending in odd numbers.	Allowed one day per week based on the last digit of the address: 0 or 1 Watering day is Monday. 2 or 3 Watering day is Tuesday. 4 or 5 Watering day is Wednesday. 6 or 7 Watering day is Thursday. 8 or 9 Watering day is Friday.	Allowed one day per week every other week beginning on the second Monday after Stage 3 has been declared: 0 or 1 Watering day is Monday. 2 or 3 Watering day is Tuesday. 4 or 5 Watering day is Wednesday. 6 or 7 Watering day is Thursday. 8 or 9 Watering day is Friday.
New landscaping plants	Allowed any day of the week before 10 a.m. and after 8 p.m.	Watering permitted to maintain adequate growth until established, generally 3 weeks. Property owners should submit by mail, facsimile or e-mail their name, address where the new landscape is being installed and the date of installation in order to receive a confirmation letter from NBU. Address it to the NBU Conservation Coordinator, P.O. Box 310289, New Braunfels, TX 78131-0289. Thereafter, landscape watering using sprinklers or irrigation systems is permitted only on designated landscape watering days and times. In Stage I, watering with a hand-held hose, bucket, soaker hose that does not spray water in the air or a drip irrigation system allowed any time. In Stage II and Stage III, watering with a hand-held hose, bucket, soaker hose that does not spray water in the air or a drip irrigation system allowed any time, but only until adequate growth is established as set out in NBU's confirmation letter. Thereafter, water in this manner is only allowed before 10 a.m. and after 8 p.m.		
Watering with a hand-held hose, bucket, soaker hose that does not spray water in the air, or a drip irrigation system	Allowed any time	Allowed any time	Allowed before 10 a.m. and after 8 p.m.	Allowed before 10 a.m. and after 8 p.m.
Aesthetics (fountains, waterfalls, etc.)	Allowed any time	Outside prohibited.	Outside prohibited.	Outside prohibited.
Vehicle wash fundraisers		Allowed year-round, but only at commercial car wash facilities.		
Vehicle washing at home	Allowed any time	Vehicles may only be washed at home on assigned residential watering days and times, using a handheld hose with an automatic shut-off nozzle or a 5 gallon bucket. They can be washed at a commercial facility at any time on any day.		



landscape watering regulations

for New Braunfels residents, businesses and institutions

A complete copy of the Water Conservation and Drought Management Plan can be found at www.nbutexas.com.

Why Conserve?

NBU and the citizens of New Braunfels promote water conservation as a means of assuring an adequate water supply for today as well as the future. Over the years, the perception that water is plentiful has been replaced by the realization that a good water supply is a valuable asset worth protecting and conserving. NBU customers have also discovered that more efficient water use can alleviate the strain on water supplies *and* their checkbooks.

Advocating conservation is designed to encourage the awareness of water use that is necessary for the health and welfare of our citizens and economic vitality of the city versus water use that is not considered essential.

Successful efforts to conserve rest with the individual, and if we all conserve together, we **can** make a difference!

Year Round Conservation

NBU water customers may not utilize a sprinkler for landscape watering on any property within the city or its extraterritorial jurisdiction or areas covered by NBU's service area between the hours of 10 a.m. and 8 p.m. on any day, unless they have applied for a qualified variance with the NBU Conservation Coordinator. Landscape watering is also further restricted during the times the Drought Management Plan is in effect.

Water should never pool or flow onto impervious surfaces such as streets, driveways, or sidewalks.

Frequently Asked Questions

Q. Why were changes made to the times when NBU customers could use a sprinkler for landscape watering?

A. The landscape watering times that were in place did not conform to rules mandated by the Edwards Aquifer Authority in 2005. These times had to be changed in order for NBU and its customers to remain in compliance with EAA rules and to avoid the possibility of fines or penalties.

Q. Do landscape watering requirements apply to homeowners only?

A. *All* landscape watering, including residential, commercial and public landscapes, must comply with the Water Conservation and Drought Management Plan.

Q. How can I find out about the latest water requirements?

A. Call the NBU Information Line at (830) 608-8925. Callers can hear a pre-recorded message that gives the latest updates about watering requirements 24-hours a day.

Q. Am I allowed to use water to prevent damage to my house's foundation?

A. Application of water immediately next to a concrete foundation is allowed on any day at any time by the use of a hand held hose, soaker hose, bucket or properly installed drip irrigation system. During Stage II and Stage III of the Drought Management Plan, application of water is allowed on any day before 10 a.m. and after 8 p.m. by the use of a hand held hose, soaker hose, bucket or properly installed drip irrigation system. This should be done only as necessary and solely for the purpose of

preventing substantial damage to the foundation or the structure caused by movement of the foundation.

Q. Can I wash my car at home?

A. You are allowed to wash a vehicle on a pervious surface, such as your lawn, on any day as long as additional requirements are not in place. If Stage I, II or III requirements are in place, you may only wash it on assigned watering days and times using a handheld hose with an automatic shut-off nozzle or a 5 gallon bucket.

Q. Can my group hold a charity car wash at our church or at a local business?

A. You may hold a charity car wash, but it must be at a commercial car wash facility. Many of the local car washes are willing to work with non-profit organizations. This ensures that your group achieves its fundraising goals while at the same time preventing the water waste that would occur if the event was held in a parking lot or on another impervious surface. Contact these businesses directly to discuss your group's plans.

Q. If it rains right after a drought management stage is implemented, does that mean the requirements are automatically rescinded?

A. The Mayor, in consultation with NBU, will monitor trigger levels for 10 days to determine if conditions are favorable for ending the restrictions. Pumpage trends, seasonal adjustments, and current and forecast precipitation will be taken into account. After this monitoring period, the Mayor may declare the measures terminated.

Q. How can I report violations of the New Braunfels Water Conservation and Drought Management Plan?

A. Call the NBU Information Line at 608-8925 and press 1 on your touchtone keypad

when the recording begins. This will activate the voice mail system. Then simply leave a message giving the address, the date, the time of the violation, and a detailed description of the violation.

Q. Are there other ways I can conserve water besides observing the times for using a sprinkler?

A. There are a number of simple practices that will save water *and* save you money, including the NBU Toilet, High Efficiency Washing Machine and Water Saving Landscape Rebate Programs! Call (830) 629-8400 to learn more.

You can also follow these simple tips to save water and money:

- Repair dripping faucets by replacing washers. If your faucet is dripping at a rate of one drop per second, you can expect to waste 2,700 gallons per year. This adds to the cost of your water and sewer bill.
- Operate automatic dishwashers and clothes washers only when they are fully loaded. Set the water level for the size of load you are using.
- Don't let water run while shaving or washing your face. Brush your teeth first while waiting for water to get hot, then wash or shave after filling the basin.

Don't forget!

Water conservation is a serious matter and penalties will apply for violating these regulations, up to and including termination of service. Penalties can include criminal or civil citations and the assessment of surcharges on a customer's bill as listed below:

In any 12 mo. period	Penalty
First Violation	Customer Notification
Second Violation	\$25.00
Third Violation	\$100.00
Fourth Violation	\$300.00