

FOR IMMEDIATE RELEASE

Contact: Pamela Quidley
Manager, Communications and External Affairs
830.312.7940 | pquidley@nbutexas.com

2019 Consumer Confidence Report (Water Quality Report) Now Available

(New Braunfels, TX – June 5, 2019) The annual New Braunfels Utilities (NBU) Consumer Confidence Report, often referred to as the Water Quality Report, is now available to view online at nbutexas.com/2019waterreport.

New Braunfels Utilities prepares an annual water quality report for its customers on its NBU water system. The report summarizes the results of NBU's water monitoring program as required by the Environmental Protection Agency (EPA) during January 1 through December 31, 2018. The analyses are required by the Safe Drinking Water Act; however, NBU monitors for contaminants above and beyond the basic requirements. The report is a summary of the quality of water NBU provides its customers, but more importantly, it is their assurance that the water NBU supplies is regulated and continues to meet or exceed all federal and state drinking water requirements.

New Braunfels Utilities has met and surpassed all state and federal drinking water standards, earning the Superior water rating by the Texas Commission on Environmental Quality. Unless otherwise indicated, the information in the report is based on tests conducted in 2018.

Customers with questions regarding the report, or who would like to request a paper report, may call 830.629.8400. Copies are available for pick-up at the NBU downtown location on 263 Main Plaza.

###

About New Braunfels Utilities:

Dedicated to excellence in service, New Braunfels Utilities is one of 2,000 community-owned, nonprofit public power electric utilities in the nation. The mission of New Braunfels Utilities is to enhance the quality of our community by providing innovative, essential services. Governed by a Board of Trustees comprised of local residents appointed by the New Braunfels City Council, New Braunfels Utilities is committed to being a recognized and trusted community partner, providing electric, water, and waste water services. Utility revenues are continually invested back into the systems of the customers, which benefits the community. New Braunfels Utilities makes an annual transfer to the City of New Braunfels, which in turn helps to pay for services such as fire, police, and parks. Follow NBU on Facebook at facebook.com/newbraunfelsutilities, on Twitter at @nbutility, and to learn more visit nbutexas.com.

