

Customer Service Inspection Certificate

Initial Inspection

Re-Inspection



Dear Customer:

Thank you for submitting your application for water service with New Braunfels Utilities. The Texas Administrative Code TAC 290.46(j), requires customers to provide a certificate demonstrating a successful Customer Service Inspection (CSI) prior to providing continuous water service to new construction customers, any existing service when NBU has reason to believe that a cross-connection or other potential contamination hazard may be present, or after any material improvement, correction, or addition to the private water distribution facilities. A CSI is not a plumbing inspection; rather, it is an examination designed to identify illegal lead materials, cross-connections, proper backflow protection (if applicable), and contamination hazards.

As the customer, you are responsible for hiring a properly licensed inspector to perform the CSI. According to TAC 290.46(j) (1), Individuals with the following credentials shall be recognized as capable of conducting a CSI certification.

- 290.46(j) (1) (A) Plumbing Inspectors and Water Supply Protection Specialists licensed by the Texas State Board of Plumbing Examiners (www.tsbpe.state.tx.us).
- 290.46(j) (1) (B) Customer Service Inspectors who have completed a commission approved course, passed an examination administered by the executive director, and hold a current professional license as a customer service inspector (www.tceq.state.tx.us).

Additional Information:

Swimming Pool:	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	Alternate Water Supply:	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
Sprinkler / Irrigation System:	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	Aerobic System:	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
Fireline / Fire Suppression System:	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	Hose Bib Vacuum Breaker:	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
					Backflow Prevention Assemblies:	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>

Type of Backflow Preventer(s):

Other information as appropriate:

Mail Reports to: Backflow Prevention Specialist
or email to: crossconnection@nbutexas.com



Customer Service Inspection Certificate

PWS ID # 0460001

WO# _____



Business Name / Property Owner: _____ **Commercial** **Residential**

Location of Service: _____

Reason for Inspection:

New Construction Contaminant Hazards Suspected Major Renovation/Expansion of Distribution Facilities

I _____, upon inspection of the private water distribution facilities connection to the public water supply, do hereby certify that, to the best of my knowledge, the following materials were used in the installation of the private water distribution facilities:

Compliance Non-Compliance

<input type="checkbox"/>	<input type="checkbox"/>	(1) No direct connection between the public drinking water supply and the potential source of contamination exists. Potential sources of contamination are isolated from the public water system by an air gap or an appropriate backflow prevention assembly in accordance with Commission regulations.
<input type="checkbox"/>	<input type="checkbox"/>	(2) No cross-connection between the public drinking water supply and a private water system exists. Where an actual air gap is not maintained between the public water supply and a private water supply, an approved reduced pressure principle backflow prevention assembly is properly installed and a service agreement exists for annual inspection and testing by a certified backflow prevention assembly tester.
<input type="checkbox"/>	<input type="checkbox"/>	(3) No connection exists which would allow the return of water used for condensing, cooling, or industrial processes back to the public water supply.
<input type="checkbox"/>	<input type="checkbox"/>	(4) No pipe or pipe fitting which contains more than 8.0% lead exists in private water distribution facilities installed on or after July 1, 1988 and prior to January 4, 2014.
<input type="checkbox"/>	<input type="checkbox"/>	(5) Plumbing installed after January 4, 2014 bears the expected labeling indicating $\leq 0.25\%$ lead content. If not properly labeled, please provide written comment.
<input type="checkbox"/>	<input type="checkbox"/>	(6) No solder or flux which contains more than 0.2% lead exists in the private water distribution facilities installed on or after July 1, 1988.

I further certify that the following materials were used in the installation of the private water distribution facilities:

Service Lines: Lead Copper PVC Other
 Solder: Lead Lead Free Solvent Weld Other

I recognize that this document shall become a permanent record of the aforementioned Public Water System and that I am legally responsible for the validity of the information I have provided.

Inspector Signature: _____ **Registration Number:** _____

Company/Title: _____ **Registration Type:** _____

Date/Time: _____

Entering your name on the Signature line constitutes an electronic signature and is legally equivalent to your written signature.

TCEQ Approved (09/21/2018)

