

Thank you for applying for a New Braunfels Utilities (NBU) rebate. To better improve our water/energy savings programs, data collection is essential. Answer the questions below and return it with your rebate application.

Questions

Where are you located in relation to IH35? North South

Where are you located in relation to State Highway 46/Landa/Seguin Street? East West

What kind of property is your current residence?

Residential - Single Family

Residential - Apartment

Residential - Condo/Townhome/Duplex

Commercial - Small Standalone

Commercial - Small Connected (strip centers, office buildings, etc)

Commercial - Large Connected (strip centers, office buildings, etc)

Commercial - Large Standalone/Warehouse

Other: _____

Residential property: Number of occupants live in your current residence? _____

Commercial property: Number of employees regularly in the facility? _____

Commercial property: Type of business conducted in facility? _____

Are you the property:

Owner

Renter/Lease Holder

Landlord/Management Company

Other: _____

Do you inhabit this property year-round? Yes No

If not, what is the living/working schedule of this property? (ex. weekends only, 6 months per year, etc)

Date: _____ Customer Name: _____

Account #: _____ NBU Representative: _____

E-mail: _____

Phone #: _____ Fax #: _____

Service Address: _____
Address City State Zip

Contractor / Business Name: _____

License #: _____ Permit #: _____

Phone #: _____ E-mail: _____

Contractor Address: _____
Address City State Zip

Questions

Are you currently an NBU Residential Electric Customer? _____

What is the SEER rating of the old unit?: 16 _____ 17 _____ 18+ _____

What is the SEER rating of the new unit?: 16 _____ 17 _____ 18+ _____

SEER	A/C Only Rebate Amount	A/C and Heat Pump Rebate Amount
16	\$250	\$300
17	\$350	\$400
18+	\$450	\$500

What is the tonnage of the new unit? _____

What is the tonnage of the old unit? _____

Was a Heat Pump installed? _____

How did you hear about the rebate program? _____

Read and initial items below

_____ I understand that this rebate is available to active NBU residential electric customers only.

_____ I understand that window units do not qualify for this rebate.

_____ I understand that this rebate only applies to one air conditioner/ heat pump purchase per fiscal year.

_____ I understand all rebates and supporting documents must be submitted within one year of the work being performed.

Read and initial items below

_____ I understand that a qualifying system must have a minimum SEER rating of 16 or higher.

_____ I understand that an on-site inspection at NBU's discretion may be conducted to confirm work was completed.

_____ I understand the rebate pays a maximum of \$500, as a credit on my NBU Electric bill.

_____ I understand that NBU reserves the right to terminate this program at any time and only NBU approved applications are eligible for payment under this rebate program.

_____ I understand NBU reserves the right to deny any rebate request if the applicant does not conform to the program guidelines, rules and specifications; no exceptions.

Printed Name: _____ Signature: _____ Date: _____

Program Instructions

- Print and complete the NBU A/C and Heat Pump Rebate Application.
- Attach application, new systems AHRI Certification (available from the installer), and a copy of the invoice/receipt and mail to:
 - New Braunfels Utilities
 - Attention: Environmental Affairs
 - 263 Main Plaza
 - New Braunfels, TX 78130
- Scan and E-mail to: environmentalaffairs@nbutexas.com
- Allow 3 - 4 weeks for the rebate to be processed and the credit to be applied to your NBU electric account.