

Thank you for applying for a New Braunfels Utilities (NBU) rebate. To better improve our water/energy savings programs, data collection is essential. Answer the questions below and return it with your rebate application.

**Questions**

Where are you located in relation to IH35?  North  South

Where are you located in relation to State Highway 46/Landa/Seguin Street?  East  West

What kind of property is your current residence?

Residential - Single Family

Residential - Apartment

Residential - Condo/Townhome/Duplex

Commercial - Small Standalone

Commercial - Small Connected (strip centers, office buildings, etc)

Commercial - Large Connected (strip centers, office buildings, etc)

Commercial - Large Standalone/Warehouse

Other: \_\_\_\_\_

Residential property: Number of occupants live in your current residence? \_\_\_\_\_

Commercial property: Number of employees regularly in the facility? \_\_\_\_\_

Commercial property: Type of business conducted in facility? \_\_\_\_\_

Are you the property:

Owner

Renter/Lease Holder

Landlord/Management Company

Other: \_\_\_\_\_

Do you inhabit this property year-round?  Yes  No

If not, what is the living/working schedule of this property? (ex. weekends only, 6 months per year, etc)

Date: \_\_\_\_\_ Customer Name: \_\_\_\_\_

Account #: \_\_\_\_\_ NBU Representative: \_\_\_\_\_

E-mail: \_\_\_\_\_

Phone #: \_\_\_\_\_ Fax #: \_\_\_\_\_

Service Address: \_\_\_\_\_

Address City State Zip

## Questions

Toilet Brand: \_\_\_\_\_ Model: \_\_\_\_\_

Date of purchase: \_\_\_\_\_ Date of installation: \_\_\_\_\_

Toilet flush volume: \_\_\_\_\_ # of toilets installed: \_\_\_\_\_

How did you learn of the rebate? \_\_\_\_\_

## Read and initial items below

\_\_\_\_\_ I understand and agree the toilet is a WaterSense labeled, ultra-high-efficiency toilet and uses an average of 1.1 gallons/flush or less and replaces a toilet that has a flush volume of 1.28 gallons or greater.

\_\_\_\_\_ I understand all rebates and supporting documents must be submitted within one year of the work being performed.

\_\_\_\_\_ I understand NBU reserves the right to deny any rebate request if the applicant does not conform to the program qualifications, procedures and specifications, with no exceptions. NBU reserves the right to terminate this program at any time and only NBU approved applications are eligible for payment under this rebate program.

\_\_\_\_\_ I agree to allow NBU to perform any necessary inspections, both during initial installation and in the future.

## Program Requirements (All requirements must be met)

Rebates are applied on any WaterSense-labeled, Ultra-High-Efficiency Toilet (1.1 gallons/flush or less) purchased and installed between August 1, 2019 and July 31, 2020 and that replaces a toilet with a flush volume of 1.28 gallons or greater. All rebates and supporting documents must be submitted within one year of the work being performed.

- This program is available to NBU residential water customers only.
- A maximum of two toilets may be rebated per year.
- Tiered payouts will be based on flush volume.
  - a. Standard - \$25 per toilet for 0.9GPF to 1.1GPF
  - b. Preferred - \$50 per toilet for 0.8GPF or less
- Applicant is subject to a post-installation inspection.

- Toilets must have an average flush volume of 1.1 gallons per flush (gpf) or less. Toilet(s) replaced must have a flush volume of 1.28 gallons or greater. Toilets must be WaterSense Certified.
- The customer can receive the NBU rebate application available at any one of the three NBU offices; Main Office at 263 Main Plaza, Service Center at 305 F.M. 306, Environmental Affairs at 333 E. Klingemann, or online here (PDF) and submit it with a copy of the sales receipt or invoice that indicates the make and model of the toilet and the date purchased for NBU approval as proof of purchase. For a full list of qualifying toilets, visit. <https://www.epa.gov/watersense/product-search?Category=2>
- Rebates are paid in the form of a credit, which will be applied to the customer's NBU water bill following approval of application.
- If you have any questions regarding the Ultra-High-Efficiency Toilet (UHET) Rebate Program, please contact NBU at (830) 608-8925.
- **NBU reserves the right to terminate this program at any time.**

Printed Name: \_\_\_\_\_ Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Mail to:  
 New Braunfels Utilities  
 Attention: Environmental Affairs  
 263 Main Plaza  
 New Braunfels, TX 78130  
 Scan and E-mail to: [environmentalaffairs@nbutexas.com](mailto:environmentalaffairs@nbutexas.com).

**For Office Use Only:** \_\_\_\_\_

Date Processed: \_\_\_\_\_ Approved: Yes No

Amount: \$ \_\_\_\_\_ RCR: \_\_\_\_\_

Reason if not approved: \_\_\_\_\_