

NBU – Notice of Dispute Form

NBU is committed to reviewing and resolving a dispute of your claim in a fair and efficient manner. If you are disputing NBU liability decision, you may notify us within five (5) business days of receiving our Collection Notice Letter by completing this form and sending to the Claims Department.

Please complete this form by printing legibly, attachment any new pertinent information to support your dispute, and send to:

NBU Claims Department 263 E Main Plaza New Braunfels TX 78130.

NBU Claims management may assign the dispute to an internal independent review panel which will provide a *de nova* review of the claim file, including this Notice of Dispute Form, and any supporting documentation you may submit. NBU will notify you of the **final** determination of liability within thirty (30) calendar days of receipt of this form.

NBU Claim File Number:

Name of Company (Attaching Entity):

Company Representative:

Phone Number: _____

Email: _____

Please describe the reason(s) for dispute and attach any new supporting documents, photographs, and/or diagram.



Appendix C: NBU Notice of Dispute Form

Dispute Reason(s):

