

Utility Update



BUDGET BILLING

Did you know that New Braunfels Utilities (NBU) offers Budget Billing as a useful tool to help manage your utility bill?

Budget Billing eases the impact of higher seasonal utility bills by spreading your bills into 11 equal monthly payments with the 12th month serving as the reconciling month.

Over time, Budget Billing will not cost you any more than regular billing.



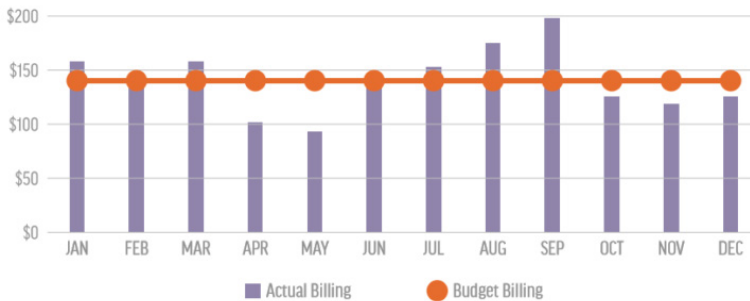
How Does Budget Billing Work?

See the bar graph below. The purple bars indicate the sample amount that a customer would pay each billing period using NBU's regular billing system. The total due fluctuates with usage throughout the year. The orange bar indicates the predictable amount a customer enrolled in Budget Billing would pay.

The net result is that through Budget Billing, you can avoid variation in your monthly utility bill – especially during peak months when air conditioning, heating, and watering can drive bills up. The total Budget Billing costs over time will not be higher than actual costs.

For example, in September, the example bill was \$198.08, more than twice as much as the actual bill in May. With Budget Billing, the September bill is only \$141.20 – the same as the Budget Bill in May.

BUDGET BILLING EXAMPLE



Learn more at nbutexas.com/ways-to-pay/budget-billing.

MAIN OFFICE: 263 Main Plaza, New Braunfels, TX 78130 | 830.629.8400
SERVICE CENTER: 355 FM 306, New Braunfels, TX 78130
OPERATING HOURS: Monday - Friday, 8:00 a.m. to 5:00 p.m.
After Hours, Weekends, and Holidays for OUTAGES OR SERVICE ISSUES:
 Call 830.629.4NBU (4628).

COMMUNITY SHRED & MED DISPOSAL SAVE THE DATE

OCTOBER 23, 2021 | 8:00-10:30 A.M.
 NBU SERVICE CENTER | 355 FM 306, NEW BRAUNFELS, TX



Learn more at nbutexas.com/medsafe-shred-day.

Conservation Corner



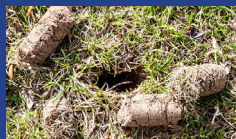
FALL AND LAWN CARE GO HAND IN HAND



Fall may not seem like the perfect time to think about lawn care, but following a few steps now can go a long way to ensuring you have a beautiful lawn next spring. Due to the summer heat, your yard has most likely been impacted by heat stress and soil compaction. To begin repairing the damage, consider following this smart lawn care process:

Aerate your yard.

Aerating will allow air, water, and nutrients to reach the grassroots.



Fertilize your yard.

Fertilization will ensure your lawn is receiving the proper nutrients to help it grow healthy and strong.



Once leaves begin to fall, start raking weekly.

Leaves tend to block sunlight and prevent plants from making food. By raking leaves regularly, you can prevent the growth of fungus, disease, and grass suffocation.



To learn about more ways to achieve your lawn maintenance goals with our rebates, visit nbutexas.com/rebates.

DID YOU KNOW?

Fall is the perfect time to add a new tree or shrub to your landscape.



Plant roots tend to grow best when the soil temperature is 40 degrees or higher.

When purchasing a plant, be sure to look for well-grown plants. It is best to not fertilize your shrub or tree after planting, as this may injure the root system and could kill the plant. We recommend waiting until spring to begin lightly fertilizing.



For conservation tips, visit nbutexas.com/ways-to-save.

SCHEDULE YOUR FREE ASSESSMENT TODAY!



Our Conservation and Customer Solutions team offers free evening and weekend home assessments to help you conserve water and energy.

To schedule your free assessment, call Conservation and Customer Solutions at **830.608.8925** or email conservation@nbutexas.com.