

# Utility Update

**NBU**  
NEW BRAUNFELS  
UTILITIES

## Do You Know About Automatic Payments?

New Braunfels Utilities (NBU) offers convenient automatic payment methods. Our automatic payment options include Auto-Pay and Auto-Draft.

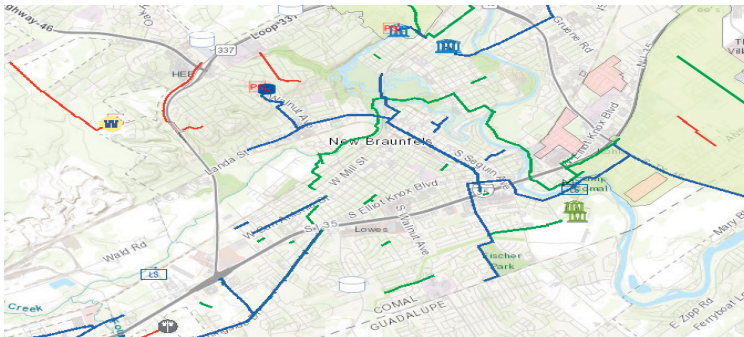
Auto-Pay is designed for customers to have their bill balance automatically deducted from a checking, savings, or credit card account. Prior to each draft, NBU will send a bill to notify you of the draft amount. Enrollment may be completed by logging into your online account.

Auto-Draft allows customers to have their balance automatically deducted from a checking or savings account, without the need of an online account. Find out more about the programs and how to enroll by visiting [nbutexas.com/ways-to-pay](https://nbutexas.com/ways-to-pay).

## Interactive Capital Improvement Map Available to Public

New Braunfels Utilities is investing more than \$688 million into 145 projects over the next five years. The Capital Improvement Projects will build and enhance necessary infrastructure to meet our community's electric, water, and wastewater needs for generations to come.

Stay current with the planning and progress by viewing NBU's new interactive map showing current and future electric, water, and wastewater projects. The map offers detailed information on each project.



To view the interactive Capital Improvement Projects map, visit [nbutexas.com/capital-improvement](https://nbutexas.com/capital-improvement).

## A Time for Gratitude

The season of giving is upon us and what better way to support your community than to offer aid to those in need. New Braunfels Utilities partners with the New Braunfels Food Bank to offer two Utility Bill Assistance programs to help assist those who may be experiencing financial hardship.

If you are interested in donating, please visit [nbutexas.com/utility-bill-assistance](https://nbutexas.com/utility-bill-assistance) to learn more about the programs and how you can help.



## The 2022 Kinderschuhe 5K Run & Walk is Right Around the Corner!

The event will be held on March 5, 2022, at 8:30 a.m. at 1281 Gruene Road, New Braunfels, TX 78130 in front of Gruene Hall.

All proceeds benefit Communities in Schools to purchase shoes for at-risk students within their school network. Follow us on Facebook and visit [nbutexas.com/events](https://nbutexas.com/events) for more information about the registration process.

# Conservation Corner

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## Deck the Halls with Energy Savings



'Tis the season to consider taking a few steps to help save energy and money throughout the holidays. Below are some tips that can help you conserve.

**We recommend upgrading your incandescent Christmas lights to LEDs. By switching from incandescent light bulbs to LED lights, you can save as much as \$6.35 per strand, per month.**

**Inflatable Christmas decorations can cost around \$5 a month, each, depending on the size of the decoration. Connecting your holiday decorations to timers and running them on a set schedule is a great way to maximize energy efficiency.**

**Having trouble finding a gift for that tech-savvy, special someone in your life? Energy Star washing machines and smart thermostats are the gifts that keep on giving throughout the year. Not only can they offer savings on electric bills, but they can save an NBU customer up to \$200 on qualifying rebates!**

For more energy-efficient techniques, visit [nbutexas.com/ways-to-save-energy](http://nbutexas.com/ways-to-save-energy).

## DID YOU KNOW?

Winter is here, and with it comes the potential for freezes that can affect your lawn. If your lawn goes dormant, consider turning your irrigation system off until the temperatures start to warm up again.

If you choose to run your sprinkler system, we recommend reducing your run times and double-checking that your controller has been adjusted for the daylight savings time change.



For more conservation tips, visit [nbutexas.com/ways-to-save](http://nbutexas.com/ways-to-save).

## Double AC Checkup Rebate Returns in January



It is just as crucial to get your AC tuned up before winter as it is summer. Simple preventative maintenance can ensure that any problems are addressed early on, and that your heaters are running at peak efficiency for the winter.

Look for the return of our Double AC Checkup rebate in January!