



## Why are electric bills higher this summer?

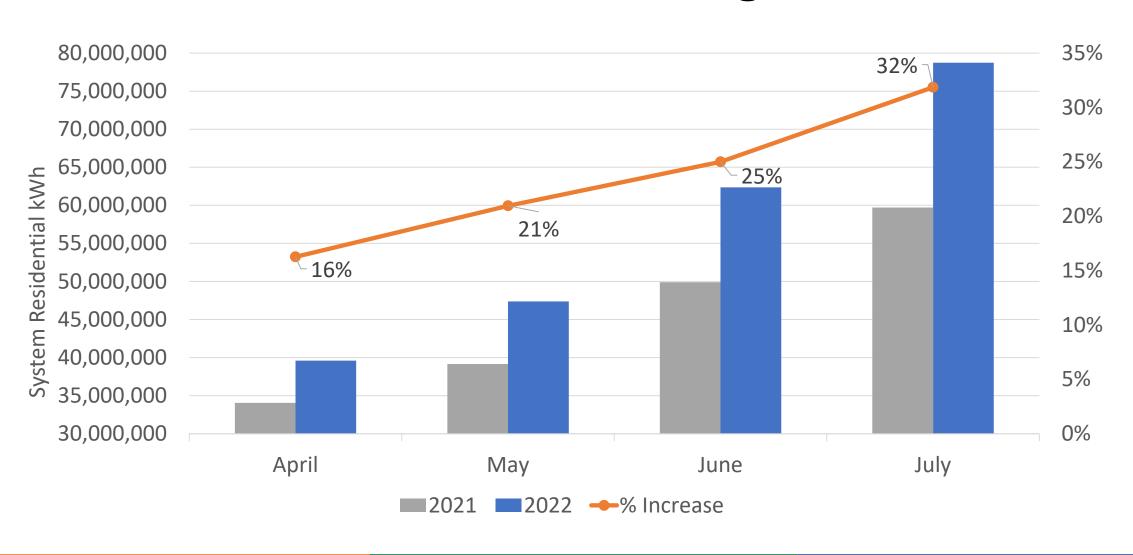
May, June and July - hottest on record

32% more electricity used in July

Electricity prices have risen in ERCOT and across the nation

- ERCOT prioritizing reliability over price
- Increased costs of natural gas due to global supply and demand disruption

### **NBU Residential Electric Usage 2021 vs 2022**



### State of Texas Response to Winter Storm Uri

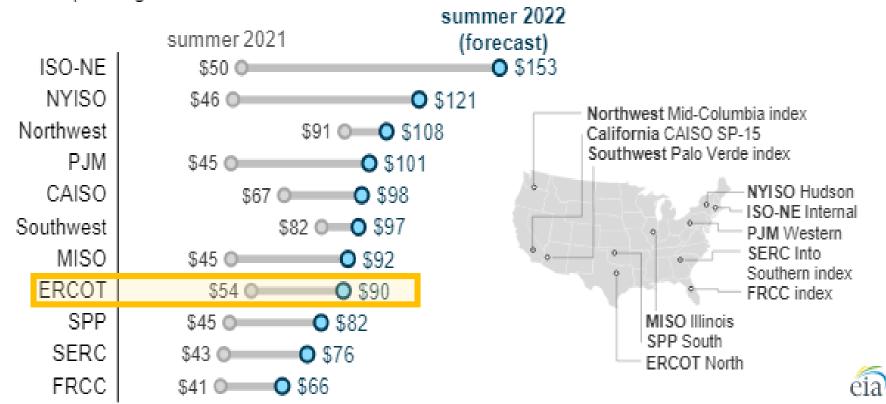




The Public Utility Commission of Texas and ERCOT are prioritizing reliability over price.

## **Electricity Prices Up Across the U.S.**

Summer average wholesale electricity prices at selected price hubs (Jun-Aug, 2021–2022) dollars per megawatthour

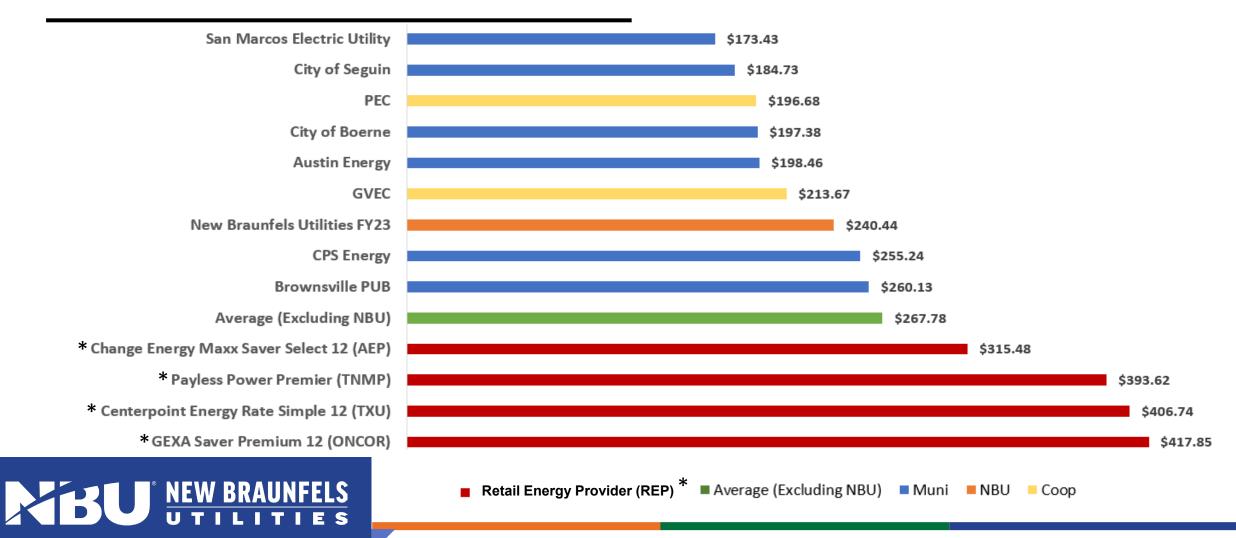


**Primary Driver:**Cost of Fossil Fuel

Data source: U.S. Energy Information Administration, <u>Short-Term Energy Outlook</u>, June 16, 2022

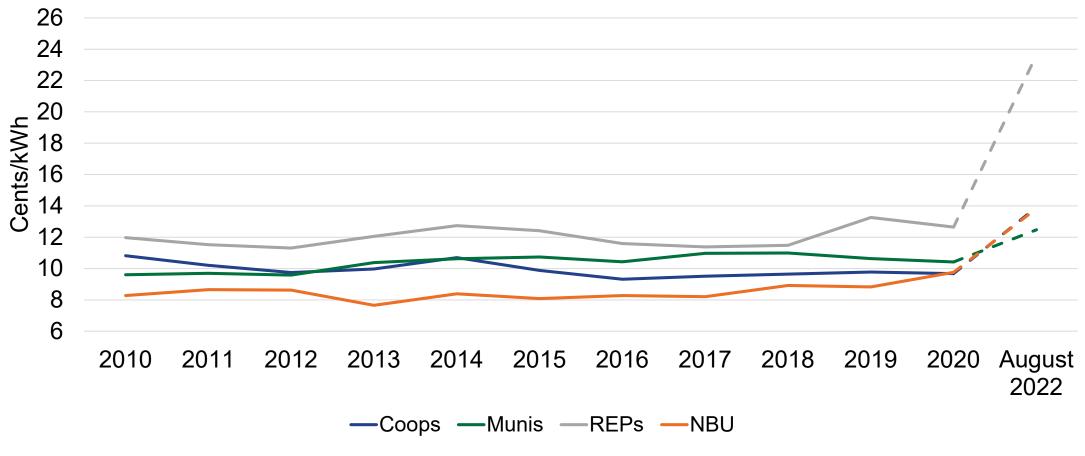
## How does NBU's electric bill compare?

(Average Residential - 1,800 kWh, August 2022)



# **NBU's Historical Price Comparison**



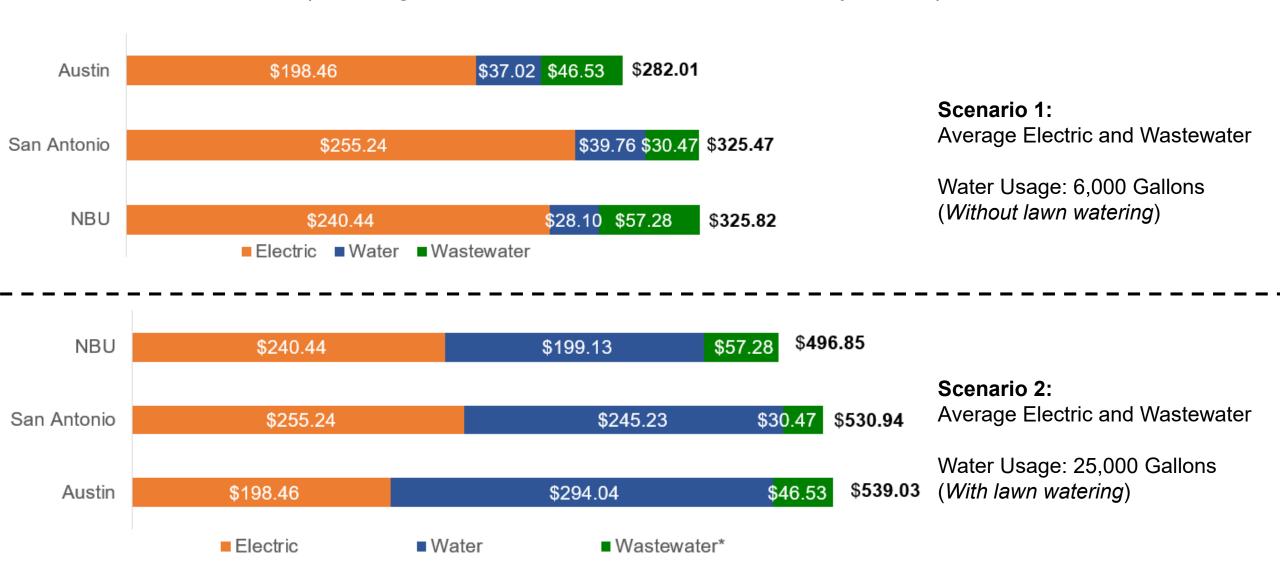


<sup>\*</sup> Costs include Availability and Delivery charges

<sup>\*</sup>Data from U.S. Energy Information Administration and respective utility websites

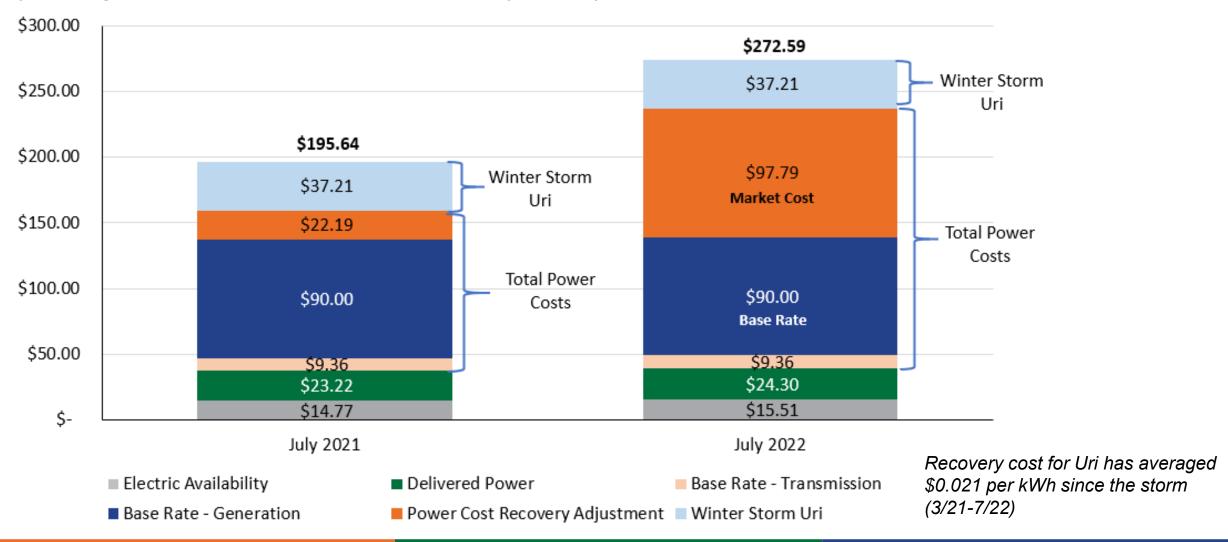
# Residential Bill Comparison - August 2022

(Average Residential - 1,800 kWh, July 2022)



## How has PCRA changed – 2021 vs 2022?

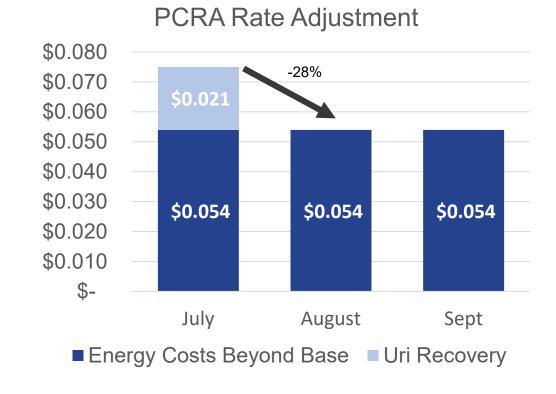
(Average Residential - 1,800 kWh, July 2022)





#### What is NBU doing to address high prices in ERCOT?

- For August and September 2022, the PCRA has been adjusted down \$0.021 cents. This portion of the PCRA is for the recovery of Winter Storm Uri.
- The recollection of costs for Winter Storm Uri is the only portion of the PCRA that can be reduced.
  All other costs are actual power costs.





#### What are power costs as a percentage of operating costs?

FY 2022 Total Estimated Expenses (August 1, 2021 - July 31, 2022)

NBU Operating Expenses			
Purchased Power Costs (Base Cost + PCRA)	\$	120,637,000	62%
Depreciation Expense	\$	30,033,000	15%
Personnel	\$	26,329,000	14%
Operating Expenses (Non-personnel)	\$	10,945,000	6%
Purchased Water Costs	\$	6,595,000	3%
Total Operating Expenses	\$	194,539,000	100%

- Power cost is the largest item in NBU's operating expenses, annually
- NBU budgeted power cost for the same period at \$86.6M

## What is NBU doing to help our customers?

We care about our customers and are working one-on-one to assist in any way we can

- PCRA: Lowered PCRA rate for August and September
- Late fees: Late Fees will be waived through September
- Extension Plans: NBU is offering flexible payment plans and extensions
- **Disconnections**: No disconnects for non-payment

Help for those in need: The New Braunfels Food Bank manages the NBU Utility Bill Assistance Program. It is a resource that may be able to assist customers who are experiencing hardship and financial need.



#### Other Resources Available

- Automatic Alerts: From the NBU website, customers can set automated alerts based on usage and dollar triggers.
- Conservation: Tips and videos are available to take control of energy usage.
- Home Assessments: Free home energy and water assessments are available, to include a detailed usage analysis and ways to save.
- **Rebates:** NBU offers energy-saving rebates such as \$40 towards an AC checkup or up to \$1,150 for an AC and heat pump installation.



# What is The Role of the Rate Advisory Committee (RAC) and Who Serves on it?

- The role of the RAC is to review, discuss, and analyze rate design alternatives and provide comments to the NBU Board of Trustees and City Council.
- The RAC consists of:
  - Total of eighteen community members appointed by the NBU Board of Trustees
  - Eleven members, nominated by the NBU Board of Trustees
  - Seven members, nominated by each member of City Council
- RAC members represents a cross section of customer types
- RAC members serve on a voluntary basis.

