

WATERING ACTIVITY	NON-DROUGHT		STAGE 1		STAGE 2		STAGE 3		STAGE 4
Watering with a sprinkler or irrigation system	Allowed two days per week based on the last digit of the address. Must occur BEFORE 10:00 a.m. and AFTER 8:00 p.m.		Allowed one day per week based on the last digit of the address. Must occur BEFORE 10:00 a.m. and AFTER 8:00 p.m.		Allowed one day per week based on the last digit of the address. Must occur BEFORE 10:00 a.m. and AFTER 8:00 p.m.		Allowed one day per week every other week, on assigned day, beginning on the second Monday after Stage 3 has been declared. Must occur BEFORE 10:00 a.m. and AFTER 8:00 p.m.		To be determined by New Braunfels Utilities.
	LAST DIGIT	WATERING DAYS	LAST DIGIT	WATERING DAYS	LAST DIGIT	WATERING DAYS	LAST DIGIT	WATERING DAYS	
	0, 2, 4, 6, or 8	Monday/Thursday	0 or 1	Monday	0 or 1	Monday	0 or 1	Monday	
	1, 3, 5, 7, or 9	Tuesday/Friday	2 or 3	Tuesday	2 or 3	Tuesday	2 or 3	Tuesday	
	No Address	Monday/Friday	4 or 5	Wednesday	4 or 5	Wednesday	4 or 5	Wednesday	
	THERE IS NO WATERING ALLOWED ON WEDNESDAYS.		6 or 7	Thursday	6 or 7	Thursday	6 or 7	Thursday	
		8 or 9	Friday	8 or 9	Friday	8 or 9	Friday		
New landscape plants	Permitted with variance confirmation letter to maintain adequate growth until established; generally three weeks.		Permitted with variance confirmation letter to maintain adequate growth until established; generally three weeks.		Variance request must be approved prior to new landscape installation. Once variance letter has been received, watering permitted to maintain adequate growth until established; generally three weeks. For variance requests, visit <a href="http://nbutexas.com/watervariance">nbutexas.com/watervariance</a> .		Variance request must be approved PRIOR to new landscape installation. Installation permitted only if not more than 50% of available landscape area is planted with turf and if proper horticultural practices are followed. Once variance letter has been received, watering permitted to maintain adequate growth until established; generally three weeks.		To be determined by New Braunfels Utilities.
Watering with a hand-held hose, bucket, drip irrigation system, or a soaker hose that does not spray water in the air	Allowed any time on any day.		Allowed any time on any day.		Allowed on any day BEFORE 10:00 a.m. and AFTER 8:00 p.m.		Allowed on any day BEFORE 10:00 a.m. and AFTER 8:00 p.m.		
Aesthetics (fountains, waterfalls, etc.)	Allowed any time.		Allowed any time.		Outside prohibited.		Outside prohibited.		
Ornamental lakes and ponds, etc.	Allowed any time.		Refilling of ornamental lakes or ponds is prohibited, except to the extent needed to sustain aquatic life, and that have been actively managed with the water feature prior to declaration of a drought response level under this ordinance.						
Vehicle washing at home	Allowed any time over pervious surface such as a yard or gravel drive.		Limited to designated landscape sprinkling watering days and times. The use of a commercial facility is permitted any day for all drought stages.						

# Frequently Asked Questions

## HOW DO I DETERMINE MY CORRECT WATERING DAY?

Your watering day during any stage of drought is based on the last digit of your address. See the Watering Activity chart on opposite side for details.

## WHAT ARE THE RULES FOR WATERING BY HAND?

If there is no stage in place, use of a hand-held hose, drip irrigation system, soaker hose that does not spray water in the air, or a five-gallon bucket is allowed on any day at any time. During Stage 2 and 3, watering by hand is permitted; however, it must be done BEFORE 10:00 a.m. and AFTER 8:00 p.m.

## DO LANDSCAPE WATERING REQUIREMENTS APPLY TO HOMEOWNERS ONLY?

All landscape watering, including residential, commercial, and public landscapes, must comply with the Water Conservation and Drought Management Plan.

## AM I ALLOWED TO USE WATER TO PREVENT DAMAGE TO MY HOUSE'S FOUNDATION?

During Stage 1, 2, or 3, foundations may be watered up to two hours on any day – during watering times – by hand-held hose; or using a soaker hose or drip system placed within 24 inches of the foundation that does not produce a spray of water above the ground.

New Braunfels Utilities offers resources to help plan for drought, and save water and money. Take advantage of these resources by visiting [nbutexas.com/ways-to-save-water](https://nbutexas.com/ways-to-save-water).

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## CAN I WASH MY CAR AT HOME?

If Stage 1, 2, or 3 is in place, you may only wash it on assigned watering days and times over pervious surface using a hand-held hose with an automatic shut-off nozzle or a five-gallon bucket. This is only allowed BEFORE 10:00 a.m. or AFTER 8:00 p.m.

## CAN MY GROUP HOLD A CHARITY CAR WASH AT OUR CHURCH OR AT A LOCAL BUSINESS?

You may hold a charity car wash; however, it must be at a commercial car wash facility. Many of the local car washes are willing to work with non-profit organizations. Contact these businesses directly to discuss your group's requests.

## IF IT RAINS RIGHT AFTER A WATER USE REDUCTION STAGE IS IMPLEMENTED, DOES THAT MEAN THE STAGE IS AUTOMATICALLY RESCINDED?

When the Edwards Aquifer J17 monitoring well or the Comal Springs rises above a reduction trigger level, lasting for a period of more than 15 calendar days, the mayor can declare the drought restrictions terminated for that stage.

## HOW CAN I REPORT VIOLATIONS OF THE NEW BRAUNFELS WATER CONSERVATION ORDINANCE?

We understand that your relationship with your neighbors is important, so we have created an anonymous tip line that lets NBU start the conversation with a friendly reminder of watering guidelines. Issues such as broken sprinkler heads, watering during the wrong days, weeks, or hours, and excessive water waste can all be identified and resolved. Once notified, our Conservation and Customer Solutions Department will begin to inform and help your neighbor resolve any watering questions they may have. If you would like to submit an anonymous tip, visit [nbutexas.com/report-a-water-violation](https://nbutexas.com/report-a-water-violation) or contact us on our 24-hour Information Line at **830.608.8925**.

## HOW CAN I FIND OUT ABOUT THE LATEST WATERING REQUIREMENTS?

Visit [nbutexas.com](https://nbutexas.com) for the latest watering information. You can also call the New Braunfels Utilities 24-hour Information Line at 830.608.8925.

## CODE OF ORDINANCE

Trigger levels for water use reduction measures are based upon the Edwards Aquifer J-17 well water levels, and are detailed in the City of New Braunfels Code of Ordinances. Scan this QR code to view the Code of Ordinances.



## HOW ARE WATER VIOLATIONS ISSUED?

Water violations are structured in the Code of Ordinance to progress in severity within a 12-month period.

- 1st Violation - Warning
- 2nd Violation - \$25
- 3rd Violation - \$250
- 4th Violation - \$500

Five or more violations within a 12-month period can result in additional surcharges, termination of water service, and potential criminal penalties of up to \$2,000 in New Braunfels Municipal Court.

## ARE THERE OTHER WAYS I CAN CONSERVE WATER?

Yes, there are many proactive steps you can take to save water. New Braunfels Utilities Resource Conservation Representatives can provide you with tips for indoor and outdoor use and are available to conduct free water assessments to help identify areas where you may be able to realize savings in water use. New Braunfels Utilities also offers rebates for investments in water-saving appliances and improvements. More information is available at [nbutexas.com](https://nbutexas.com) or by calling Resource Conservation Representatives at **830.608.8925**.



# Water Conservation

Landscape watering regulations for New Braunfels residents, businesses, and institutions.

Learn more at [nbutexas.com/conservation](https://nbutexas.com/conservation).

