

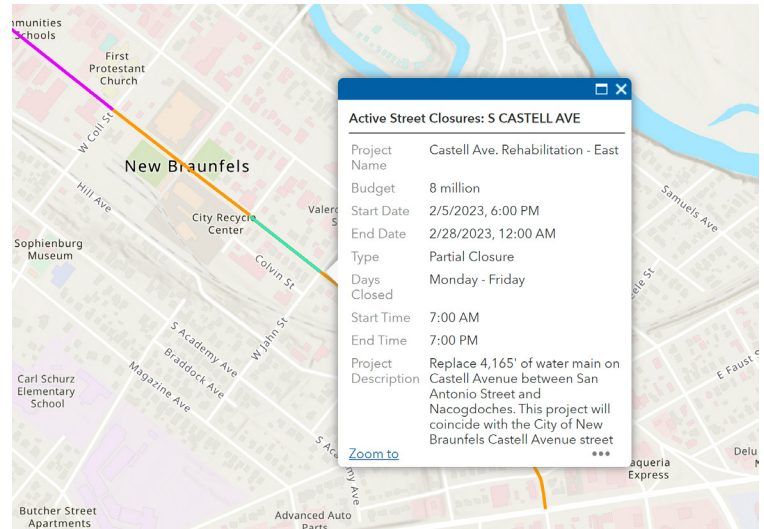
# Utility Update



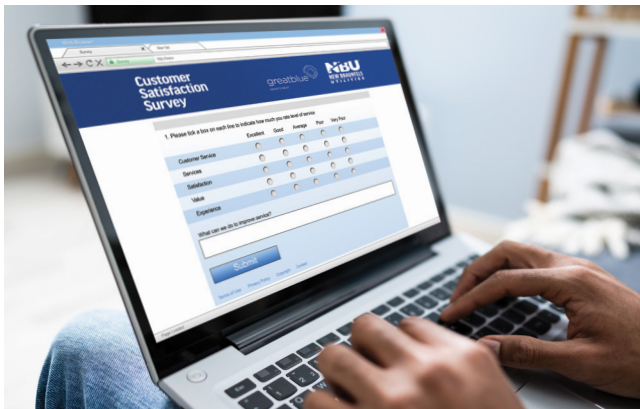
## NEW TRAFFIC ADVISORIES MAP

New Braunfels Utilities (NBU) is pleased to announce the launch of its online Traffic Advisories Map. This new geographic information system is designed to inform our community by highlighting construction events, including lane, intersection, and road closures that may impact travel routes due to utility work.

The online map also provides access to information about the NBU capital improvement projects currently under construction. It features relevant details such as the purpose of each project, budget amounts, and estimated timelines.



Receiving timely and important traffic impact information just got easier! To view the Traffic Advisories Map and learn more about construction projects in your area, visit [nbutexas.com/traffic-impacts](http://nbutexas.com/traffic-impacts).



## How Satisfied Are You With New Braunfels Utilities?

GreatBlue Research, Inc., will conduct the New Braunfels Utilities annual customer satisfaction survey from March 6 - 31, 2023, to measure the community's overall satisfaction with providing reliable and resilient utility services.

A random sampling of customers will receive either a phone call or email asking for participation.

Visit [nbutexas.com](http://nbutexas.com) March 6 through March 31, 2023, to participate in the online survey.

# Know Your Water Stages



New Braunfels Utilities monitors the Edwards Aquifer level and implements water restrictions to encourage conservation and protect natural resources in times of drought. Drought status is publicly communicated through a series of numbered stages, each with unique water use guidelines. Our service territory is currently in Stage 3 water restrictions.

Learn more at [nbutexas.com](http://nbutexas.com).



**NBU MAIN OFFICE:** 263 Main Plaza, New Braunfels, TX 78130  
**NBU SERVICE CENTER:** 355 FM 306, New Braunfels, TX 78130  
**OPERATING HOURS:** Monday - Friday, 8:00 a.m. to 5:00 p.m.  
**After Hours, Weekends, and Holidays for OUTAGES OR SERVICE ISSUES:** 830.629.4628

# Conservation Corner



## SPRING CONSERVATION TIPS



- With spring fast approaching and grass coming out of dormancy, it is important to remember that lawns only need one inch of water a week.
- While the NBU service territory remains in Stage 3 drought restrictions, landscape watering with an irrigation system or sprinkler is allowed **every other week** on your designated day. During non-watering weeks, watering with a hand-held hose, bucket, drip irrigation, or soaker hose that does not spray in the air is allowed any day, but only **before 10:00 a.m.** or **after 8:00 p.m.** This practice helps us protect our natural resources during periods of drought.
- It's important to check sprinkler systems and timing devices regularly to be sure they are operating properly. This helps ensure that sprinkler heads are watering grass and shrubs and not paved areas, which may result in water waste.
- When setting control timers, it is recommended that each zone be programmed between 5 and 10 minutes each. This will help you avoid any water waste into the street.
- When setting your controller, make sure you not only set it at designated watering times, but also before the sun rises or after it sets to avoid evaporation. Also, make sure your rain sensor is switched to "active" to conserve water during heavy rainfall.

For more saving ideas, visit [nbutexas.com/conservation](http://nbutexas.com/conservation).

## FEATURED REBATE

### Double Irrigation Zone Removal Rebate

Before starting your irrigation work, contact the NBU Conservation and Customer Solution Department to schedule an initial irrigation assessment by calling 830.608.8925 or visiting [nbutexas.com/assessment](http://nbutexas.com/assessment).

After the irrigation zone removal work is complete, an irrigation assessment by an NBU Resource Conservation Representative is required.

**\$500.00** per irrigation zone that is retired from use.

Maximum Payout of  
**\$5,000.00.**

New Braunfels Utilities offers rebates to help encourage conservation and provide customers with opportunities to improve efficiency and save money.

To see a list of all available rebates, visit [nbutexas.com/rebates](http://nbutexas.com/rebates).

