

Date: _____ Customer Name: _____

Account #: _____ NBU Representative: _____

E-mail: _____

Phone #: _____ Fax #: _____

Service Address: _____
Address City State Zip

Contractor / Business Name: _____

License #: _____ Permit #: _____

Phone #: _____ E-mail: _____

Contractor Address: _____
Address City State Zip

Questions

Are you currently an NBU Residential Electric Customer? _____

Is the new unit a mini split system? Yes _____ No _____

If it's a window unit, is it Energy Star Rated? Yes ___ No _____

What is the SEER rating of the old unit?: _____

What is the SEER rating of the new unit?: 18 _____ 19 _____ 20 _____ 21+ _____

	Mini Split Rebate Amount	Window Unit
	\$200	\$50
SEER	A/C Only Rebate Amount	A/C and Heat Pump Rebate Amount
18	\$500	\$550
19	\$700	\$750
20	\$900	\$950
21+	\$1100	\$1150

What is the tonnage of the new unit? _____

What is the tonnage of the old unit? _____

Was a Heat Pump installed? _____

How did you hear about the rebate program? _____

Read and initial items below

_____ I understand that this rebate is available to active NBU residential and commercial electric customers.

_____ I understand a window unit must be Energy Star qualified.

Read and initial items below

- _____ I understand that a qualifying AC system must have a minimum SEER rating of 18 or higher.
- _____ I understand that an on-site inspection at NBU's discretion may be conducted to confirm work was completed.
- _____ I understand that there is a limit of no more than 2 units/systems or a maximum of \$1150 per account per 12 months, which will be applied as a credit on my NBU Electric bill.
- _____ I understand that NBU reserves the right to terminate this program at any time, and only NBU approved applications are eligible for payment under this rebate program.
- _____ I understand NBU reserves the right to deny any rebate request if the applicant does not conform to the program guidelines, rules and specifications; no exceptions.
- _____ I understand that an application and the supporting documents must be submitted within 1 year of the installation date

Printed Name: _____ Signature: _____ Date: _____

Program Instructions

- Print and complete the NBU A/C and Heat Pump Rebate Application.
- Attach **application**, the new systems **AHRI Certification** (if central system & available from the installer), and a **copy of the invoice/receipt** and mail to:
New Braunfels Utilities
Attention: Conservation and
Customer Solutions
263 Main Plaza
New Braunfels, TX 78130
- [Scan and E-mail to: conservation@nbutexas.com](mailto:conservation@nbutexas.com)
- Allow 3 - 4 weeks for the rebate to be processed and the credit to be applied to your NBU electric account.

For Office Use Only:

Date Processed: _____ Approved: Yes No Amount Approved:

Reason not approved:

Thank you for applying for a New Braunfels Utilities (NBU) rebate. To better improve our water/energy savings programs, data collection is essential. Answer the questions below and return it with your rebate application.

Questions

Where are you located in relation to IH35? North South

Where are you located in relation to State Highway 46/Landa/Seguin Street? East West

What kind of property is your current residence?

Residential - Single Family

Residential - Apartment

Residential - Condo/Townhome/Duplex

Commercial - Small Standalone

Commercial - Small Connected (strip centers, office buildings, etc)

Commercial - Large Connected (strip centers, office buildings, etc)

Commercial - Large Standalone/Warehouse

Other: _____

Residential property: Number of occupants live in your current residence? _____

Commercial property: Number of employees regularly in the facility? _____

Commercial property: Type of business conducted in facility? _____

Are you the property:

Owner

Renter/Lease Holder

Landlord/Management Company

Other: _____

Do you inhabit this property year-round? Yes No

If not, what is the living/working schedule of this property? (ex. weekends only, 6 months per year, etc)