

Date: _____ Customer Name: _____

Account #: _____ NBU Representative: _____

E-mail: _____

Phone #: _____ Fax #: _____

Service Address: _____

Address

City

State

Zip

Questions

Toilet Brand: _____ Model: _____

Date of purchase: _____ Date of installation: _____

Toilet flush volume: _____ # of toilets installed: _____

How did you learn of the rebate? _____

Read and initial items below

_____ I understand and agree the toilet is a WaterSense labeled, ultra-high-efficiency toilet and uses an average of 1.1 gallons/flush or less and replaces a toilet that has a flush volume of 1.28 gallons or greater.

_____ I understand all rebates and supporting documents must be submitted within one year of the purchased date.

_____ I understand NBU reserves the right to deny any rebate request if the applicant does not conform to the program qualifications, procedures and specifications, with no exceptions. NBU reserves the right to terminate this program at any time and only NBU approved applications are eligible for payment under this rebate program.

_____ I agree to allow NBU to perform any necessary inspections, both during initial installation and in the future.

Program Requirements (All requirements must be met)

Rebates are applied on any WaterSense-labeled, Ultra-High-Efficiency Toilet (1.1 gallons/flush or less) that are purchased and replaces a toilet with a flush volume of 1.28 gallons or greater.

- This program is available to NBU residential water customers only.
- A maximum of two toilets may be rebated within a 12 month period.
- Tiered payouts will be based on flush volume.
 - a. Standard - **\$50** per toilet for 0.9GPF to 1.1GPF
 - b. Preferred - **\$100** per toilet for 0.8GPF or less
- Applicant is subject to a post-installation inspection.

- The customer can receive the NBU rebate application available online and submit it with a copy of the sales receipt or invoice that indicates the make and model of the toilet and the date purchased for NBU approval as proof of purchase. For a full list of qualifying toilets, visit <https://www.epa.gov/watersense/product-search?Category=2>.
- Rebates are paid in the form of a credit, which will be applied to the customer's NBU water bill following approval of application.
- If you have any questions regarding the Ultra-High-Efficiency Toilet (UHET) Rebate Program, please contact NBU at (830) 608-8925.
- **NBU reserves the right to terminate this program at any time.**

Printed Name: _____ Signature: _____ Date: _____

Mail to:
 New Braunfels Utilities
 Attention: Conservation and Customer Solutions
 263 Main Plaza
 New Braunfels, TX 78130
 Scan and E-mail to: conservation@nbutexas.com.

For Office Use Only: _____

Date Processed: _____ Approved: Yes No

Amount: \$ _____ RCR: _____

Reason if not approved: _____

Thank you for applying for a New Braunfels Utilities (NBU) rebate. To better improve our water/energy savings programs, data collection is essential. Answer the questions below and return it with your rebate application.

Questions

Where are you located in relation to IH35? North South

Where are you located in relation to State Highway 46/Landa/Seguin Street? East West

What kind of property is your current residence?

Residential - Single Family

Residential - Apartment

Residential - Condo/Townhome/Duplex

Commercial - Small Standalone

Commercial - Small Connected (strip centers, office buildings, etc)

Commercial - Large Connected (strip centers, office buildings, etc)

Commercial - Large Standalone/Warehouse

Other: _____

Residential property: Number of occupants live in your current residence? _____

Commercial property: Number of employees regularly in the facility? _____

Commercial property: Type of business conducted in facility? _____

Are you the property:

Owner

Renter/Lease Holder

Landlord/Management Company

Other: _____

Do you inhabit this property year-round? Yes No

If not, what is the living/working schedule of this property? (ex. weekends only, 6 months per year, etc)