

Date: \_\_\_\_\_ Customer Name: \_\_\_\_\_

Account #: \_\_\_\_\_ NBU Representative: \_\_\_\_\_

E-mail: \_\_\_\_\_

Phone #: \_\_\_\_\_ Fax #: \_\_\_\_\_

Service Address: \_\_\_\_\_  
Address City State Zip

Contractor / Business Name: \_\_\_\_\_

License #: \_\_\_\_\_ Permit #: \_\_\_\_\_

Phone #: \_\_\_\_\_ E-mail: \_\_\_\_\_

Contractor Address: \_\_\_\_\_  
Address City State Zip

## Questions

Are you currently an NBU Residential Electric Customer? \_\_\_\_\_

Is the new unit a mini split system? Yes \_\_\_\_\_ No \_\_\_\_\_

If it's a window unit, is it Energy Star Rated? Yes \_\_\_\_\_ No \_\_\_\_\_

What is the SEER rating of the old unit?: \_\_\_\_\_

What is the SEER 2 rating of the new unit?: 18 \_\_\_\_\_ 19 \_\_\_\_\_ 20 \_\_\_\_\_ 21+ \_\_\_\_\_

	Mini Split Rebate Amount	Window Unit
	\$200	\$50
SEER 2	A/C Only Rebate Amount	A/C and Heat Pump Rebate Amount
18	\$500	\$550
19	\$700	\$750
20	\$900	\$950
21+	\$1100	\$1150

What is the tonnage of the new unit? \_\_\_\_\_

What is the tonnage of the old unit? \_\_\_\_\_

Was a Heat Pump installed? \_\_\_\_\_

How did you hear about the rebate program? \_\_\_\_\_

## Read and initial items below

\_\_\_\_\_ I understand that this rebate is available to active NBU residential and commercial electric customers.

\_\_\_\_\_ I understand a window unit must be Energy Star qualified.

## Read and initial items below

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- \_\_\_\_\_ I understand that a qualifying AC system must have a minimum SEER 2 rating of 18 or higher.
- \_\_\_\_\_ I understand that an on-site inspection at NBU's discretion may be conducted to confirm work was completed.
- \_\_\_\_\_ I understand that there is a limit of no more than 2 units/systems or a maximum of \$1150 per account per 12 months, which will be applied as a credit on my NBU Electric bill.
- \_\_\_\_\_ I understand that NBU reserves the right to terminate this program at any time, and only NBU approved applications are eligible for payment under this rebate program.
- \_\_\_\_\_ I understand NBU reserves the right to deny any rebate request if the applicant does not conform to the program guidelines, rules and specifications; no exceptions.
- \_\_\_\_\_ I understand that an application and the supporting documents must be submitted within 1 year of the installation date

Printed Name: \_\_\_\_\_ Signature: \_\_\_\_\_ Date: \_\_\_\_\_

## Program Instructions

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- Print and complete the NBU A/C and Heat Pump Rebate Application.
- Attach **application**, the most current **AHRI Certificate** (if central system & available from the installer) for the new system, and a **copy of the invoice/receipt** and mail to:  
New Braunfels Utilities  
Attention: Conservation and  
Customer Solutions  
1488 S Seguin Ave  
New Braunfels, TX 78130
- [Scan and E-mail to: conservation@nbutexas.com](mailto:conservation@nbutexas.com)
- Allow 3 - 4 weeks for the rebate to be processed and the credit to be applied to your NBU electric account.

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For Office Use Only:

Date Processed: \_\_\_\_\_ Approved: Yes No Amount Approved: \_\_\_\_\_  
Reason not approved: \_\_\_\_\_