

Give the Gift of Comfort.

HELP SOMEONE YOU CARE ABOUT

The New Braunfels Utilities (NBU) Gift of Comfort program allows individuals, businesses, and organizations in our community to make a payment towards a customer's utility bill as a gift. A Gift of Comfort is a thoughtful, practical, and convenient way to show you care.



1. Complete the required fields on the Gift of Comfort payment form below.
2. Attach a check or money order in the amount of your gift, made payable to New Braunfels Utilities.
3. Mail or deliver the form and gift payment to our downtown office location: **1488 S Seguin Ave, New Braunfels, TX, 78130.**
4. A customizable Gift of Comfort certificate to print at home and give to your recipient personally can be found online at nbutexas.com/gift-of-comfort.
5. Your gift will appear as a bill credit on the gift recipient's next NBU bill.

Your Kindness and Generosity Will Be Greatly Appreciated

FULL PROGRAM DETAILS:

- The form must be fully completed to ensure the payment is applied to the desired account. If the desired account cannot be located, the gift payment will be returned to the sender using the address provided.
- New Braunfels Utilities representatives will not disclose or confirm any account information, including balances.
- The gift payments are not tax deductible and no documentation will be provided for tax purposes.
- If a gift payment is greater than the balance owed, the credit will be available for future bills.
- The New Braunfels Utilities Gift of Comfort is non-refundable and will be applied to the recipient's NBU account.
- If the gift payment is declined by the recipient or if we are unable to return the payment to the sender, it will be applied to the NBU Utility Bill Assistance Program to assist others in need.



Please cut and mail the bottom portion only.

Give the Gift of Comfort

Send your gift payment with the completed form. Make your check or money order payable to New Braunfels Utilities. Your gift payment will be applied to the New Braunfels Utilities account based on the information you provide. We are unable to disclose any account information, including balances.

Mail to: **New Braunfels Utilities, 1488 S Seguin Ave, New Braunfels, TX, 78130.**



SENDER ☐ Remain Anonymous

Name (required) _____

Address (required) _____

City _____ State _____

Zip _____ Phone _____

Gift Amount \$ _____

RECIPIENT ☐ Remain Anonymous

Name (required) _____

Address (required) _____

City _____ State _____

Zip _____ Phone _____

Account Number (if known) _____