IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

New Braunfels Utilities TX0460001 **had a water well(s) that tested positive for *E. coli*.**

***E. coli* bacteria were found in the water supply on (Date)** 04/18/2026**. These bacteria can make you sick, and are a particular concern for infants, young children and people with weakened immune systems.**

WHAT SHOULD I DO? WHAT DOES THIS MEAN?

Fecal indicators are microbes whose presence indicates that the water may be contaminated with human or animal wastes. Microbes in these wastes can cause short-term health effects, such as diarrhea, cramps, nausea, headaches, or other symptoms. They may pose a special health risk for infants, young children, some of the elderly, and people with severely compromised immune systems.

The symptoms above are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice. People at increased risk should seek advice from their health care providers about drinking this water.

Corrective action: (List what is currently being done to remedy the problem)

The affected well has been taken offline, will be fully disinfected, and will undergo required testing before being returned to service.

We anticipate resolving the problem within (estimated time frame) April 21, 2026.
For more information, please contact (name of PWS contact) Brent Lundmark
at (phone number) (830) 629-8400 or (mailing address of contact)
1488 South Seguin Ave, New Braunfels, TX 78130.

General guidelines on ways to lessen the risk of infection by microbes are available from the EPA Safe Drinking Water Hotline at 1-800-426-4791.

Date distributed: 04/19/2026

Instructions for preparing the required Public Notice:

Copy the mandatory language above and insert the underlined information in the spaces indicated. Please refer to the Certificate of Delivery or 30 TAC 290.122 for additional information on public notification.

After filling in the necessary information, fax to (512) 239-3666 or mail a copy of this completed form, AND a copy of the signed Tier I Certificate of Delivery to: TCEQ – Public Drinking Water Section, MC – 155, Attn: TCR/GWR Public Notice, P. O. Box 13087 Austin, TX 78711-3087