

Drought Contingency Plan Overview

AT A GLANCE

Below is quick view of who the plan affects, as well as when and why.

Who it affects



Surcharge is only geared towards **high-use irrigators**, signaling conservation.

Who is not affected



73% of customers (non-irrigation) will **not be affected** by surcharges.

When it's happening



Council readings in August/September and will be effective **Fall 2026**

Why it's happening



Syncing trigger levels with the Edwards Aquifer Authority to **improve clarity**.

WHAT'S CHANGING?

Expanded operational flexibility to respond to broader drought conditions.



The plan adds **Stage 4** and **Stage 5** to create defined strategies for worst-case scenarios.



Updated surcharge amounts during severe drought Stages (3-4): From \$1.00/\$2.00 per thousand gallons to \$4.18/\$4.89 per thousand gallons.



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WHAT'S NOT CHANGING?



No drought surcharge to essential use water customers of less than 6,000 gallons a month.



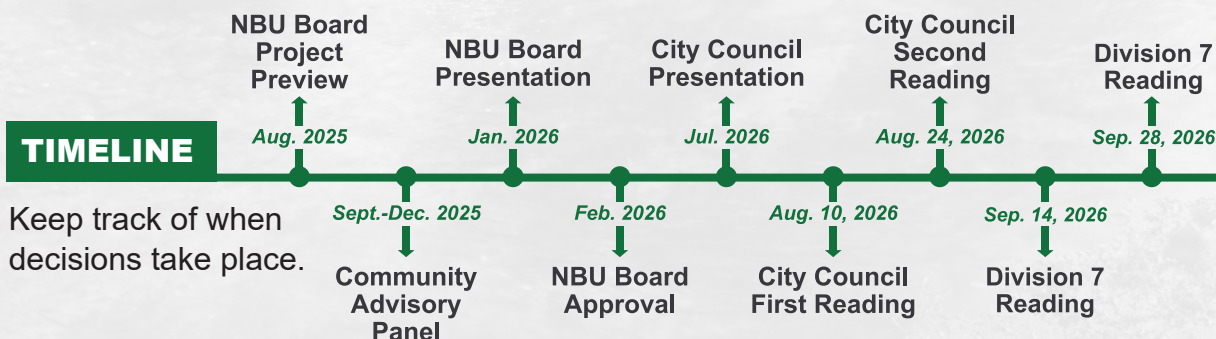
There are no drought surcharges during Stage 0 through Stage 2.



Surcharges are only triggered in Stage 3 and above and end once conditions have improved.

OUR DIVERSIFIED WATER PORTFOLIO SUPPORTS NEW BRAUNFELS WATER NEEDS FOR 50+ YEARS

TIMELINE



Scan QR code for more info and updates.



Strong communities start with smart water use

Small, water-saving actions keep our water future strong.

- Water early in the morning or later in the evening
- Fix leaks promptly
- Avoid watering sidewalks, driveways, and streets
- Choose drought-tolerant landscaping when possible
- Stay informed about current drought stages

Save water. Save money. Keep our water future strong.

Find water-saving tips and rebates at
NBUStrongFuture.com

NBU NEW BRAUNFELS
UTILITIES

